Marton and Surrounds ICT Hub Charitable Trust Board



Computer in Homes graduation— Front page of District Monitor on 24 April 2014 "Cyber-savvy Mums bring computers home"

Annual Report for year from 1 July 2013 to 30 June 2014







group in November 2013

Contents



Linda

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A Big Thanks to



Shannon & the next generation



Acknowledgement of Funding

We acknowledge and thank the following organisations and individuals for their financial contributions and non-financial support:

JBS Dudding Trust for \$10,000 Whanganui Community Foundation for \$7,500 TG Macarthy Trust for \$5,000 Powerco Wanganui Trust for \$2,889 Lion Foundation for \$2,500 Arthur Wheeler Leedstown Trust for \$2,000 Rangitikei District Council's Community Initiatives Fund for \$2,000 COGS for \$2,000

In exchange for using the Hub for training and Civil Defence, the Rangitikei District Council covers all venue and broadband expenses at the Marton ICT Hub (valued at \$9,600)

Donations from individual Marton Hub users was \$1,802 (a lot for people without much money)

NZ Post provided 500 postage paid envelopes valued at \$445

Damian Turner-Steele from Lynx Computing provided technical support and Rick Coleman worked on the Hub's website this year without payment

Volunteers at Marton ICT Hub

Kim Smith, John Allen, Desarae Rapana, Cathie Wright, Sandra Stevens, Kevin Field, Christine Davis, Ann Landrum, Rebecca Leitupo, Shannon Tauariki, Casey Johnson, Zach Turner-Steele, Tama and Carmen McGlinn have between them supplied 2,028 volunteer hours (worth \$27,878 at minimum wage)

Volunteers at Ratana ICT Hub

Wiremu Meremere, Arahi Hagger, Hurae Paki, Pauline Tamapairea, Rangi Tamapariea, Tahu Pikimaui and Kama Motu have provided many volunteer hours at Ratana



OUR GOAL

To address 'digital disadvantage'. We provide affordable and accessible services for adults and students without access to a computer or broadband internet at home. We also help people who have the money, but don't know what to buy or do not have the skills to use their computer or the internet.

TARGET AUDIENCE

Our target audience are people who are rural and isolated, young, older, low income, Maori or Pacifica.

WHAT ARE WE?

Marton has 12 and Ratana has 6 flash 21.5" iMac computers (with both Mac and Microsoft operating systems). We have headsets to reduce noise and also have printers, whiteboards, dataprojectors and screens.





The Marton Team—Aimee, Kevin, Des, Kim, Jacynda, Sandra, Jo, Shannon and baby

Digital Inclusion—why it matters?

Digital Inclusion ensures affordable and equal access to technology, and ICT skills, are available to all members of our community irrespective of income, ability or disadvantage.

Our society is already unequal, but the evidence is that it is the most economically and socially excluded (with poor skills, poor health and low incomes) who are now also missing out on digital access. UK statistics are that of those missing out, 40% are over 65, 40% are unemployed without children and 20% are families with children. As the government and businesses move more of their goods and services online, the disadvantage just grows and grows for the groups left behind.

It is not just having the broadband available in your area, it is whether you have the money to pay for it, or the skills to use the information.

Digital inclusion matters a great deal for individuals, for small businesses, for small charities. There are a variety of advantages of being online, ranging from an individual searching for a job, getting a job, a small business able to sell their products online, a small charity being able to raise donations and seek donations online.

Access to digital resources can save households significant amounts of money. The internet is also great for addressing social issues such as isolation, health & well-being and it supports economic growth.



"I think that if all the fans of the Hub hassled the local candidates at election time we might get more funding and longer hours." (Don, 70s)

"Wonderful facility, very helpful staff. Nothing too much bother. Nice surroundings, clean and tidy, good computers." (Gay, 63)

"I reckon that this Hub is helpful in so many ways (technology wise)."

(Michael, 14)

"Very good, I like the help I asked for. Would come again." (Tonyah, 40s)





Quotes from Marton Hub users

"I have used the expertise of the Hub volunteers on previous occasions and have always been happy with the results. Today was no exception and thanks to Dave my query was answered. Thank you." (Dusty, 80)

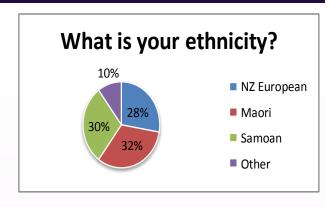
"The resources available at the Library and the Hub play an important role in giving everyone a chance to surf online. Not all families have got internet or computers at home, but they still get the chance to see the world outside through the internet because the Hub provides a great service and makes sure that they meet everyone's needs by using computers." (Jane, 20)

"The Hub has been a great help to myself and my daughters as we don't always have access to the internet. Myself — able to make business contacts and access information, keeping in contact and up to date with information (would like to further my computer knowledge ie web design). My 2 daughters are able to complete school work and gather information for assignments. Thank you." (Jeanette, 50s)

"What a great contribution the Hub and its helpers make to the town's young and old. As a senior citizen I visited the Hub recently with a request for help to overcome a troublesome fault my laptop had developed.

One of the helpers sorted the problem immediately, and I had the impression she was more than willing to be of help. So, thank you to the Hub and to its helpers—we are fortunate to have this facility in Marton. Training sessions for the young are also held. So, we need to use this facility. Keep it in our town, and remember to make a donation financially to keep this Hub operating. Thank you all involved." (Marie, senior)

What is your age? 18 years or under 19 to 30 years 15% 49% 31 to 50 years 51 to 64 years





26%

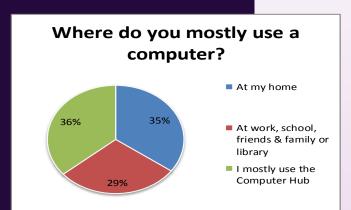
12%

I work Part Time I work Full Time I am not in paid work I am Retired

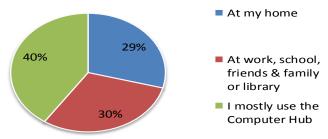
Who uses the Marton Hub?

It is two years since we have been able to update our statistics so we are all very interested in the results. In the last year we have had 6,869 attendances and 4,576 completed our online anonymous survey using a Google Form. We missed the Computers in Homes and the RDC staff, and obviously a few others.

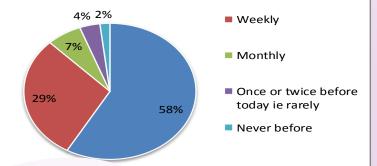
Gender was 49% male and 51% female. 90% of users were from Marton, 2% from rural areas, 2% from local towns (Bulls, Hunterville & Turakina), 1% elsewhere in NZ and 1% overseas. 20% considered their computer skills to be a beginner, 50% were good and 30% were expert.

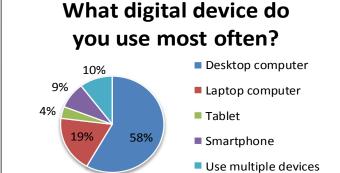


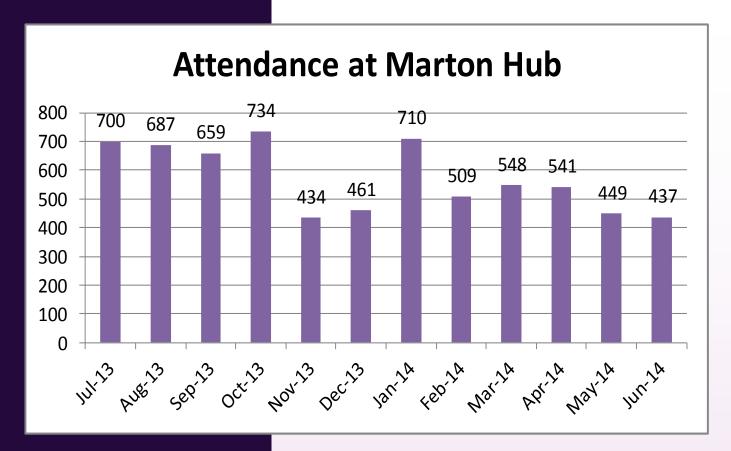




How often do you use a computer? Daily







We do not have Ratana stats this year, but estimate attendance at 250 per month

At Marton it's 6,869 attendances for the year, with say 3,000 at Ratana, that's about

10,000 attendances this year

Comparison with previous years: 13,033 last year (9,415 at Marton and 3,618 at Ratana) 15,626 the year before (10,530 at Marton & 5,096 at Ratana) and 10,126 in our first year (6,761

Role of Volunteers—meet Tama & Carmen

Tama and Carmen, a young couple from Holland turned up on their OE to NZ and joined the team for two months. Tama had 2/3 of a degree in Computer Science from Leiden and a gift for sharing those skills, including Gimp & Blender at the Hub and Rangitikei College.

It was great to have people look at our Hub with fresh eyes and talk about how inspirational it had been to work with us. In a letter they left to support our funding efforts, they said how beautiful it was to see someone walk out the door proudly, having learned how to solve their problem rather than just having the problem solved, and that a feeling of self-sufficiency is essential in feeling secure when people are flooded with new things. Tama and Carmen viewed the Hub as a cornerstone of the community and how without it, people would be disconnected who needed each other.

It's a precious and inclusive space here at the Hub, and inspiring to have outsiders see and share our own view. We are grateful for contributions great and small, from Lx across the road who washes our dishes and keeps the tea/coffee area clean and tidy, to volunteers with and without computer skills, but who all make the place a welcoming and helpful place to come with your computer problems.

Age

Under 18s are down from 60% to 49%, mid ranges are about the same, but we have seen an increase in our 51 to 66yo to 349 visits (8%) for the year and 65+ to 270 (6%) visits

Ethnicity

From half Maori attendance, we have moved to 1/3 Maori, 1/3 Samoan (up from 14%) and 1/3 European (about same at 29%)

Employment Status

Students are down (60% to 46%), full time work is up (10% to 12%), part time work is up (5% to 8%), not is paid work is up (22% to 26%), retired is up (2% to 8%)

Access to Computer and Broadband

Having a home computer is down from 59% to 35%, using one outside the home is up from 18% to 29% and only using the Hub is up from 23% to 36%.

Having boardband at home is down from 42% to 29%, using one outside the home is up from 26% to 30% and only using the Hub is up from 32% to 40%



What do the stats say and how have they changed in two years?

Overall numbers are down, with more people using our wifi rather than our computers. The children are now playing their games next door at the library, but we are most proud of the number of mostly older people who have never or very rarely used a computer who have visited the Hub—that's 85 people (2%) who have never used a computer and 175 (4%) who rarely use a computer ie once or twice before today.

The common scenario is helping those who want advice on what to purchase, or who have recently purchased or received a family laptop or tablet. We love turning them into competent users and dealing with those pesky error messages.

From Census 2013

65.1% of Rangitikei Households have Internet Access vs National Ave of **76.8%**

That makes us almost 12% below the National Average

Also, Government's goal for online transactions is 70% by 2017

Where will the unconnected go?



Damian

Who are we?



Audrev



John

Profile of Staff and Committee Members

1 July 2013 to 30 June 2014

Hub Trustees

Audrey Williams (from August 2012) is a Ratana resident and represents the Ratana Community Committee.

Gaylene Prince (from August 2012) is the Community & Leisure Services Team Leader for the Rangitikei District Council, responsible for the District Libraries in Marton, Bulls and Taihape.

Damian Turner-Steele (from December 2012) is the owner of Lynx Computing Ltd and works for the IT Department at the Rangitikei District Council. Damian has been Treasurer since February 2013 and Acting Chair since August 2013.

John Allen (from December 2013) non-trustee member and Hub volunteer, taking over the role of Treasurer from Damian Turner-Steele in June 2014.

Dr David Pontin (from June 2014) Science teacher representing Rangitikei College.

Hub Staff

Puawai Hagger (Ratana Manager) arrived at Ratana thirty years ago and over the last fourteen years has worked as an Archivist with the Ratana Community and Church, collating and digitising its 1918 to 1940 history.

Angela Coleman (Marton Manager) returned to live in Marton five years ago, to the town she grew up in, after 28 years away. As well as managing the Hub, Angela is Secretary of the Counselling Centre in Marton and Chair of the Marton & Districts Budget Service. She became the Attendance Advisor (previously Truancy Service) for the southern Rangitikei in February 2013.

Computers in Homes Revenited I reto mil Kainga Revenited I

Happy & proud Computer in Homes grads, with their tutor, Angela

Angela Coleman



Tama, our guest speaker at April 2014 Computers in Homes graduation



Palasi, collecting her certificate & congratulations

Marton Manager's Report

The Marton Hub has 12 iMac computers and serves a community of about 4,750 people, plus rural areas and surrounding towns such as Hunterville and Bulls. Puawai and I were recruited in August 2010 and this report covers our fourth year of operations.

This year we delivered 'Computers in Homes'. It's a national programme run by the 2020 Communications Trust and funded by the Ministry of Education. They gave us a trial class and in Nov 2013, 10 mothers graduated after completing 20 hours of training and in front of 80 guests, were given a certificate from the Mayor and took home a computer to the homes of their 26 children. CIH interviews families 12 months after graduation and has great information of the impact for these families (look for it online). For me, it's an honour to take these parents on a digital journey, preparing them to take their own children on a similar journey. People are always asking me how they can get on the next one!

A big reason for the success was working closely with Principals from two local primary schools, Vanessa Te Ua from Marton Junction and Michelle Cameron from James Cook. Between us, we selected and supported great families. Our graduation ceremonies alternate between the two schools and are amazing, with entertainment from the children and kai to follow. Following the pilot's success, we supported another 11 families, with 25 children to graduate in April 2014, making the front page of our District Monitor (see cover photo). The Hub was paid and the \$3,500 unanticipated income was also very welcome.

The Hub remains hugely reliant on our volunteers and they are our heart and soul. We were open 248 days this year, with one to one teaching advertised every Thursday morning. In our first year, volunteers delivered 665 hours, then 1,430 hours. Last year it was 2,555 hours and this year, 14 volunteers delivered 2,028 hours managing the hub. That is an incredible contribution—at minimum wage, worth \$27,878. Our longest serving volunteer remains Kim Smith, who has been with us since July 2012 and supplied 287.5 hours this year. Desarae Rapana provided a whopping 699 hours and John Allan gave the Hub 319 hours. Sandra Stevens returned after a 2 year break and Kevin Field returned after a 1 year break.

Our financial sustainability remains fragile, but we are really delivering to our community. We are open six days a week, Mon to Sat, and with annual attendance at 6,869, that's 28 people using us each day we are open. Most people (89%) just use a computer, but during the year we have helped 416 to learn basic computer skills, we helped 11 job hunters (seriously under-reported I think) and 115 children did their homework or played educational games on a Thursday afternoon.



Rangimarie, Miti and Sepurina from November 2013 graduation at Marton Junction School

Angela Coleman



Why we do this!

Marton Manager's Report (page 2)

After using all our set-up funding, the Hubs have now made the difficult transition to self-sufficiency, albeit on a smaller scale. Since the beginning, the Trust has paid a Manager for 21 hours per week at Marton and the same at Ratana. The Trust remains committed to paying the expenses from the Ratana Hub, but it was clear that we could no longer meet a salary there and remain in business. In Sept 2013, we stopped paying the Ratana Manager. The Marton Manager produces the written material and does all the funding applications that pay for both Hubs, so downsizing that position would also have doomed the Hub. The great news is that Puawai Hagger has continued at Ratana on an unpaid basis. She and husband Arahi continue to work tirelessly with a number of Maori groups and political parties to seek the funding that will support the Ratana Hub into the future and bring the economic and other benefits to the Ratana morehu.

This year we failed to raise any bookings income, but at \$25 per hour I have raised \$950 from private tuition in homes/businesses or computer work, mostly teaching Windows 8 or how to use a new tablet. Hub users can have one hour free each day, but some use our concession cards and pay \$2 for any additional hours. Those that are learning new skills tend to be more generous with our donations jar (\$1,802 this year).

Our total user generated income remains modest (\$7,725), but growing each year, and for now we rely on grant and trust funding to cover our biggest expense which is staff. This year, I applied for \$60,000 to 14 agencies, and \$34,000 was raised.

Computers are integral to modern life and the Hub strives to collaborate with other local groups to share the benefits of this wonderful facility. During the year we have collaborated with HYPE Academy (preparing young people for employment) and Youth Club, WINZ (helping job hunters), Creative Courtyard (where two of their people with intellectual disabilities come to the Hub once a week), and Project Marton (including support for Time Banking).

Our hubs are not tied to any one segment of our population. We can focus on the needs of children, on the needs of older people, and meet the civil defence needs for our community. This multi-tasking is one of our best features and we will continue to support whoever wants to use either of our great community assets. You can see how this flexibility has allowed each hub to develop independently based on the knowledge and skills of its population base.

Puawai and I self-funded to the third NetHui 'The Power of the Open Internet' held in Wellington in July 2013. IT moves along at a very fast rate and it proved a great opportunity to network with others and to think and plan the Hubs' future strategic directions.

NOC Data Centre

Puawai Hagger







Stacks





Ratana Manager's Report

The Ratana Hub is located in the old Post Office next to the Marae. The six iMacs serve the Ratana township of 360 residents (with one general store, the Church & Marae) as well as the surrounding Whangaehu and Turakina districts.

The Ratana Church has 65,000 followers and will celebrate its 100th anniversary in 2018. It is one of the largest Ahi Kaa in New Zealand with a new residential housing subdivision on the horizon. The challenge for Ratana is to use its unique strengths and asset base to translate into economic value. In its role as a community computer hub, the Ratana Hub is storing, preserving and disseminating information through:

- Local radio station—Radio Morehu 88FM
- **Recording Studio**
- **Graphic Designs Software**
- Green Room > video and still cameras
- Smart TV
- Community movie theatre
- Archival digital content (1918-1940)

Ratana's future is digital media and Puawai and Arahi continue to work with political and Maori interests around NZ to push this digital agenda.



Live streaming of Ratana celebrations





Puawai Hagger



Ratana Manager's Report (page 2)

In January 2014, the Ratana ICT Hub hosted a Maori ICT Hui on Ways Forward for Maori in the ICT industry, receiving good regional representation from Te Kao, Kaihohe, Orakei, Te Arawa, Mokai, Taurangamoana, Waipukarau. They presented to Labour Party leader, David Cunliffe, on the Project Maori Operations Network. They also met with Robin Ohia on the Education Platform and Network 4 Learning Reference Group and looked at NZ ICT Prediction 2014—Unlocking potential of the 3rd Platform.

In Feb, it was contributing to the debate on the \$30 million ICT Fund given in place of the Spectrum Claim and challenging Government on why language and culture are included as an ICT factor when a budget of \$240m is already allocated to Te Reo Maori each year, as well as the merger of Te Mangai Paaho and Te Taura Whiri, which get's \$80m annually. Meanwhile, Maori and ICT are struggling just to obtain reliable internet access in a large chunk of rural NZ. Concerns were also expressed on the set up of the Tier 2 Maori Network and who is going to own and run it.

In April, the challenge was asking why the closed contract by Te Puni Kokiri for the "Wired Marae Project" when Ratana ICT Hub has a team set up and ready to lay its own fibre to their Marae once Chorus accept our right to splice into their fibre pipes to the school.

In March, we visited each party in the Parliament to assist/ influence "Digital Policy" for the upcoming elections, as well as a Maori owned and whanau run Network Operations Centre (our own cloud) serviced by both Auckland and Wellington in case of down time, fully portable for preservation during a disaster. No need to build another!! Infrastructure is in place with Wimax providing easy affordable rural access to internet, allowing us now to walk forward with Ratana ICT Hub 2014-2018 Project, Morehu Global Network and build 7 layer platform for the trilobites of digital history collected.





AUDITOR'S REPORT

To the Members and Trustees of the Marton and Surrounds ICT Hub Charitable Trust

I have audited the financial reports on pages 1 to 4. The financial report provides information about the past financial performance of the Trust and its financial position as at 30 June 2014. This information is stated in accordance with the accounting policies set out on page 4.

The Trustee's Responsibilities

The Trustees are responsible for the preparation of the financial report, which fairly reflects the financial position as at 30 June 2014, and the results of operations and cash flows for the year ended on that date.

Auditor's Responsibilities

It is my responsibility to express an independent opinion on the financial report presented by the Trustees and report my opinion to you.

Basis of Opinion

An audit includes examining, on a test basis, evidence relevant to the amounts and disclosures in the financial report. It also includes assessing:

- The significant estimates and judgements made by the Trustees in the preparation of the financial report, and
- Whether the accounting policies are appropriate to the Trust's circumstances, consistently applied and adequately disclosed.

I conducted my audit in accordance with New Zealand Auditing Standards. I planned and performed my audit so as to obtain all the information and explanations which I considered necessary in order to provide me with sufficient evidence to obtain reasonable assurance that the financial report is free from material misstatements, whether caused by fraud or error. In forming my opinion I also evaluated the overall adequacy of the presentation of information in the financial report.

Other than in my capacity as auditor I have no relationship with or interests in the Marton and Surrounds ICT Hub Charitable Trust

Email: angela.hobden@xtra.co.nz

10A Sweetman Avenue, Paraparaumu 5032

Phone: 04 298 2175 Mob: 021 408 043

Unqualified Opinion

I have obtained all the information and explanations I have required.

In my opinion, the Statement of Financial Position and the Statement of Financial Performance respectively give an accurate view of the financial position of the Marton and Surrounds ICT Hub Charitable Trust as at 30 June 2014 and the results for the year ended on that date.

My audit was completed on 24^{th} October 2014 and my unqualified opinion is expressed at that date.

Angela Hobden BCom.CA. Paraparaumu Beach

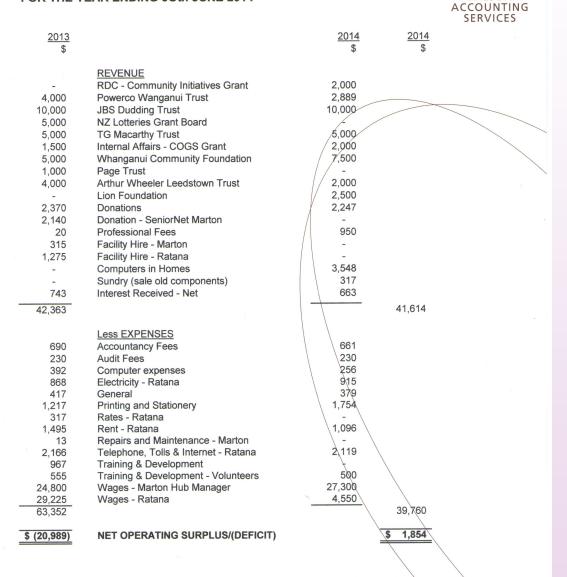
24 October 2014

WILSON

THE MARTON AND SURROUNDS ICT HUB CHARITABLE TRUST

STATEMENT OF FINANCIAL PERFORMANCE

FOR THE YEAR ENDING 30th JUNE 2014





The financial statements should be read in conjunction with the notes on pages 4 and the attached audit report.

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THE MARTON AND SURROUNDS ICT HUB CHARITABLE TRUST STATEMENT OF FINANCIAL POSITION

AS AT 30th JUNE 2014

W a S	
WILSON ACCOUNTING SERVICES	i

<u>2013</u>	
Φ	CURRENT ASSETS
2,274 30,289 32,563	Westpac - Cheque Account Westpac - Savings Account
	NON CURRENT ASSETS
46,932	Plant & Equipment
\$ 79,495	TOTAL ASSETS

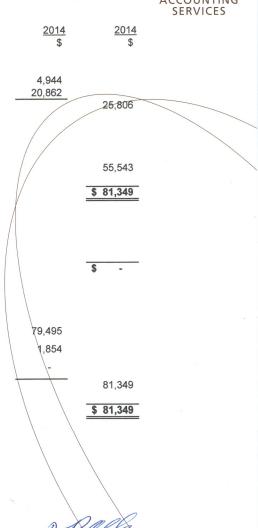


\$ -	T	TO	AL	LI/	٩B	ILIT	TES

EQUITY	

\$ 79,495	TOTAL LIABILITIES & EQUITY
79,495	Closing Balance
(3,550)	Less Capital Loss on Sale of Assets
(20,989)	Net Surplus/(Deficit)
104,034	Opening Balance





Treasurer



Chairperson

The financial statements should be read in conjunction with the notes on pages 4 and the attached audit repu

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THE MARTON AND SURROUNDS ICT HUB CHARITABLE TRUST PROPERTY, PLANT AND EQUIPMENT SCHEDULE FOR THE YEAR ENDING 30th JUNE 2014



TOTAL ASSETS	_	55,543	46,932	8,611		-	-	55,543	
Less Sold Assets	Less Sold Assets								
	_	55,543	46,932	8,611		-	-	55,543	
4 x iMac's	Mar-14	8,005		8,005	50.0% DV	-	-	8,005	
20 Philips H/Phones	Mar-14	606		606	50.0% DV	-	-	606	
1x Apple iPad	Mar-13	579	579	/	50.0% DV	_	-	579	
4x iMac 21.5"	Mar-13	7,716	7,716	/	50.0% DV	_	-	7,716	
1x iMac 20"	Feb-11	1,415	1,415		50.0% DV	-	_	1,415	
HP Colour Laserjet	Nov-10	708	708		40.0% DV	_	-	708	
Viewsonic Projector	Nov-10	1,635	1,635		25.0% DV	_	_	1,635	
MacBook 13"	Oct-10	1,472	1,472		50.0% DV	_	_	1,472	\
8x Avant Chairs	Oct-10	569	569		16.0% DV	_	_	569	
Apple iMac 20"	Sep-10	839	839		50.0% DV	_		839	
MacBook Pro	May-10	1,606	1,606		50.0% DV	_	-	1,606	\
13x EVO Chairs	May-10	2,834	2,834		19.2% DV		,	2,834	
12 Imac 21.5"	Apr-10	24,612	24,612		60.0% DV			24,612	
3x Round Tables	Mar-10	2,947	2,947		15.6% DV			2,947	
PLANT & EQUIPME	NT								
			Bk Value	(Sales)	Rate	Depn	Depn	Bk Value	
	<u>Date</u>	Cost	Open	Addn/	Depn	Years	<u>Accum</u>	Close	
							JLI	VICES	

CHARTERED ACCOUNTANTS

The financial statements should be read in conjunction with the notes on pages 4 and the attached audit rep. 1

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THE MARTON AND SURROUNDS ICT HUB CHARITABLE TRUST

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDING 30th JUNE 2014



1 STATEMENT OF ACCOUNTING POLICIES

REPORTING ENTITY

The Marton and Surrounds ICT Hub Charitable Trust was set up under a Deed of Trust dated 28th July 2010. The Trust was incorporated under the Charitable Trusts Act 1957 on 8th September 2010 and registered as a charitable entity under the Charities Act 2005 on 17th February 2011.

The financial statements has been prepared in accordance with generally accepted accounting practice.

The entity qualifies for differential reporting as it is not a large entity and as such has taken advantage of all differential reporting exemptions.

MEASUREMENT BASE

The measurement base adopted is that of historical cost. Reliance is placed on the fact that the Trust is a going concern. Accrual accounting concepts have not been adopted.

SPECIFIC ACCOUNTING POLICIES

The following specific accounting policies which materially effect the measurement of financial performance have been applied:-

Property, Plant and Equipment

All assets (ie those costing over \$500) are recorded at cost but as the entity is a charitable entity they have not been depreciated.

Goods and Services Tax

The entity is not registered for GST therefore all income and expenditure items are inclusive of GST.

CHANGES IN ACCOUNTING POLICIES

There have been no significant changes in accounting policies. All policies have been applied on bases consistent with those used in previous years.

2013	2014
	\$
1,210	1,210
1,411	201
_ \	-
2,621	1,411
	1,210



The financial statements should be read in conjunction with the attached audit report.

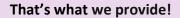
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OUR KAUPAPA

The big divide is no longer just a digital divide, it's a motivational divide. Who has the motivation to take advantage of the tools that are out there? (Thomas L. Friedman).

The computer is the best self-learning tool ever invented. Once you have learned the basics, you just need to Google your problem (using the correct terms) and watch a You Tube clip until you have learned the new skill. If you have the motivation to learn, then our Hubs are here to help you find those resources that are available to all, free of charge ... Google the Khan Academy or TED talks or Harvard University to be inspired.

If you have a problem that you can't fix or a curiosity to know more, then come to our Hubs. Most people learn new digital skills from a combination of trial-and-error strategies along with an "elbow-to-elbow" friend who offers appropriate help and support when needed. To accommodate often busy lives, and to be there when the motivation strikes, adults need flexible, short-term and drop-in centres, catered to their needs, where they can explore and learn, supported by knowledgeable and supportive assistants who offer just-in-time learning strategies. We don't know everything, but are willing to sit with you to figure out the problem together. We can share what we have learned about the latest development, but will do all we can to make ourselves redundant, so that you can do it yourself next time.









Improving computer access and computer skills in our community

Marton and Surrounds ICT Hub Charitable Trust Board

Marton ICT Hub
33 High Street
Behind Marton Library
Marton 4710
Ph 06 327 0092
Mob 021 1234 727

Email: marton.ict.hub@gmail.com

Ratana ICT Hub 4 Taihauauru St Ratana 4581

Ph: 06 342 6995 Mob: 027 231 9050

Facebook: Ratana.ICT.Hub

Incorporated Society since 10 September 2010 (2540216)
Registered Charity since 17 February 2011 (CC46184)
Bank Details: Westpac, Marton 03 0683 0209259 000
www.icthub.org.nz