

Marton and Surrounds ICT Hub Charitable Trust Board

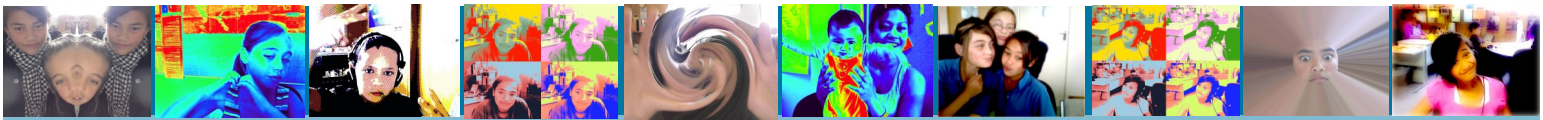


Full complement of Ratana volunteers joining others at Maori Meetup at Nethui October 2019 in Wellington

Annual Report

for year from 1 July 2019 to 30 June 2020

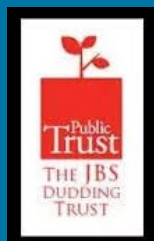
Improving computer access and computer skills in our community



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A Big Thanks to



Acknowledgement of Funding

We acknowledge and thank the following organisations and individuals for their financial contributions and non-financial support:

JBS Dudding Trust for \$15,000

Whanganui Community Foundation for \$10,000

COGS for \$3,000

RDC Community Initiatives Fund for \$2,500

In exchange for using the Hub for training and Civil Defence, the Rangitikei District Council covers all venue and broadband expenses at the Marton ICT Hub (valued at \$9,600)

Donations from individual Marton Hub users was \$887
(a lot for people without much money)

Damian Turner-Steele provided technical support and Rick Coleman worked on the Hub's website this year without payment

Volunteers at Marton ICT Hub

Sandra Stevens, Kim Smith, Joanne Maraku, Rowland Harrison, Maru-Joseph Jacobs, Marty England and Andrew Barnett have between them supplied 1,348 volunteer hours (worth \$25,468 at minimum wage)

Volunteers at Ratana ICT Hub

Charlie Rourangi, Dana Puketohe, Chris Rurawhe and Arahi Hagger have provided many volunteer hours at Ratana



OUR GOAL

To address 'digital disadvantage'. We provide affordable and accessible services for adults and students without access to a computer or broadband internet at home. We also improve skills for all, giving advice on what to buy (phone, tablet or desktop) and how to get the best out of the internet and their digital device.

TARGET AUDIENCE

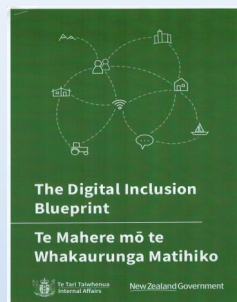
Our target audience are people who are rural and isolated, young, older, low income, Maori or Pacifica.

WHAT ARE WE?

Marton has 12 and Ratana has 6 flash 21.5" iMac computers (with both Mac and Microsoft operating systems). We have headsets to reduce noise and also have printers, whiteboards, dataprojectors and screens.



Visitors to the Ratana Hub



Digital Inclusion—why it matters?

The government released its Digital Inclusion Blueprint in March 2019. It looked at digital inclusion through a Maori lens, explained why it was important, the barriers to digital inclusion and clearly defined the main features of digital inclusion. Our computer hubs are well placed to address all four elements of digital inclusion.

- ✓ NZers need **motivation**, they need to understand how the internet and digital technology can help them, and consequently have a reason to engage.
- ✓ NZers need **access** to digital devices, software and content they can afford. It includes connectivity, affordability and accessibility.
- ✓ NZers need **skills**, the know-how to use the internet and digital technology in ways that are appropriate and beneficial.
- ✓ NZers need to **trust** in the internet and online services. They need the digital literacy to manage their information and avoid scams and harmful information.

"The vision: that all of us have what we need to participate in, contribute to and benefit from the digital world"

Improving computer access and computer skills in our community

Digital Inclusion

- Motivation
- Access
- Skills
- Trust

What does Citizen's Advice Bureau say about Digital Exclusion in New Zealand?

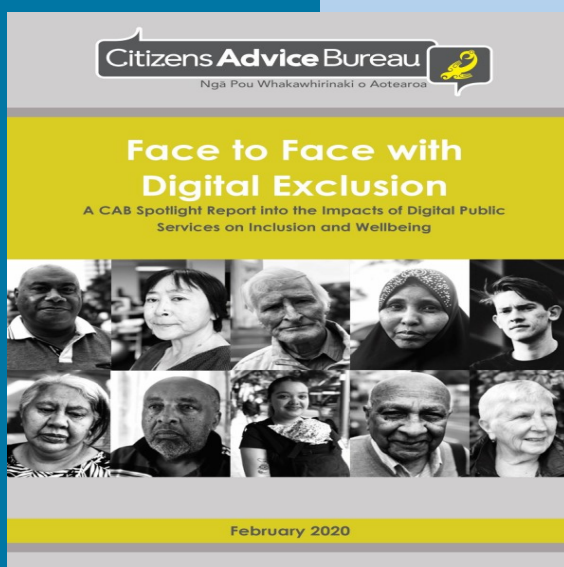
Consistent with the Hub's experiences

"Because digital inclusion doesn't exist in a void, we must link in closely with other initiatives, including building a digital economy, digital rights, data sovereignty and the future of work. It's important that we learn from each other, so all NZers thrive in this digital era"

Paul James, Government Chief Digital Officer in [The Digital Inclusion Blueprint](#)

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What do we mean by digital exclusion?	
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Digital exclusion impacts across age groups	
Youth does not guarantee digital inclusion	
Digital exclusion leaves older people feeling disempowered	
Māori and Pacific Peoples are disproportionately disadvantaged	
Barriers to inclusion	
Lack of access to computer and internet	
Limited digital literacy	
Financial barriers	
General literacy difficulties	
Language barriers	
Disability	
Lack of desire to be online	
People's experiences of government's digital approach	
Not about choice	
Removal of non-digital channels	
Reduced access to paper-based resources	
Making digital the only option	
Not 'simple and straightforward'	
RealMe experienced as a barrier	
KiwiSaver withdrawals	
Not 'people first'	
Disadvantaging those who are already vulnerable	
Community services left to fill the gaps	
Support with tax issues	
Navigating citizenship applications	
Increased demand for immigration assistance	
Progressing inclusion	
Recommendations	
Provide genuine choice in how people can interact with government	
Develop an integrated strategy to address barriers to inclusion	
Ensure services are people-centred	
Fund the capacity of CAB volunteers to carry out their vital support role	
Conclusion	



A snapshot of digital exclusion

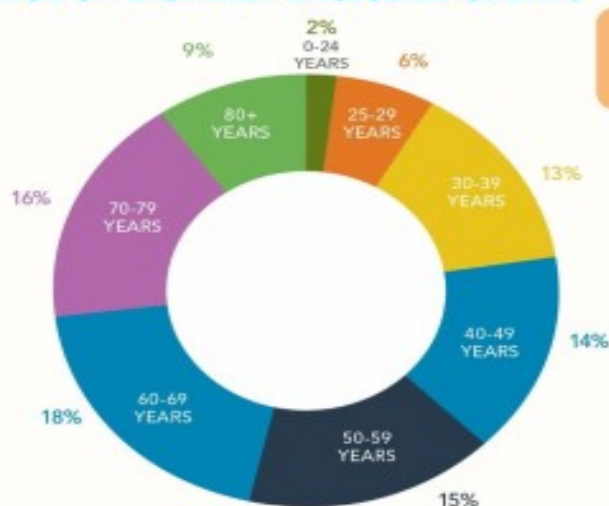
In a three-month period, CAB volunteers recorded 4,379 enquiries where the client was experiencing digital exclusion. This equates to 10% of all clients during this period. These clients faced barriers to participating fully in society because of information and services being online.

4,379
FOUR THOUSAND THREE
HUNDRED AND SEVENTY-NINE

clients recorded as
**digitally
excluded**
in a three- month period

Sometimes this was about a lack of access to a computer or the internet, but was also frequently about a lack of digital skills or confidence, and a broader range of barriers relating to literacy, language, finances and disability. For others it was a matter of choice, and the difficulties faced when wanting to interact offline in an increasingly online world.

AGE OF DIGITALLY EXCLUDED CLIENTS



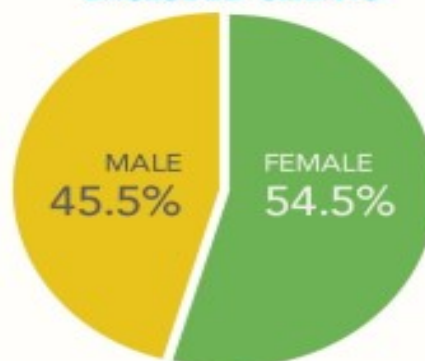
"Digital exclusion is being experienced across age groups."

Digital exclusion is experienced by clients across age groups. While older people are clearly represented amongst those who are digitally excluded, younger people also face difficulties because of information and services being online.

People of all genders experience digital exclusion.* It is more common for CAB clients experiencing digital exclusion to be female, but we note that the proportion of digitally excluded clients who are male is greater than the proportion of male clients generally (45.5% digitally excluded versus 40% all male clients in the same period).

*We acknowledge that digital exclusion is also something that may be experienced by people who identify as gender diverse and transgender. People identifying with these gender profiles are currently a small percentage (<1%) of overall enquiries received by the CAB and were less than 0.02% of those recorded in this data set.

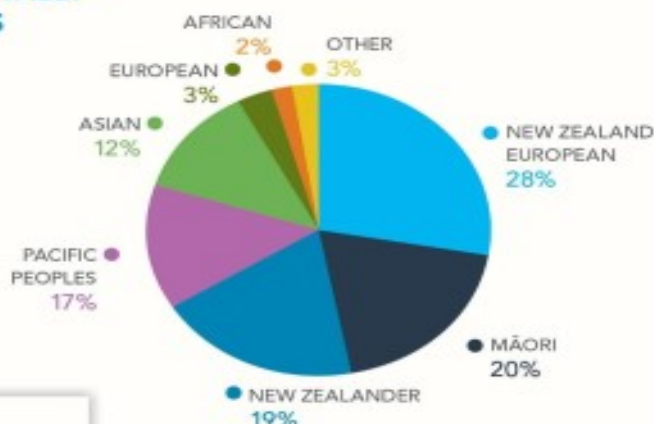
GENDER OF DIGITALLY EXCLUDED CLIENTS



Māori and Pacific Peoples are significantly over-represented amongst CAB clients experiencing digital exclusion, together making up 37% of these clients.

ETHNICITY OF DIGITALLY EXCLUDED CLIENTS

"High numbers of Māori and Pacific Peoples are experiencing digital exclusion."



LOCATIONS WHERE DIGITAL EXCLUSION RECORDED



The locations marked on the adjacent map represent the CABs throughout New Zealand that recorded situations of clients experiencing digital exclusion.

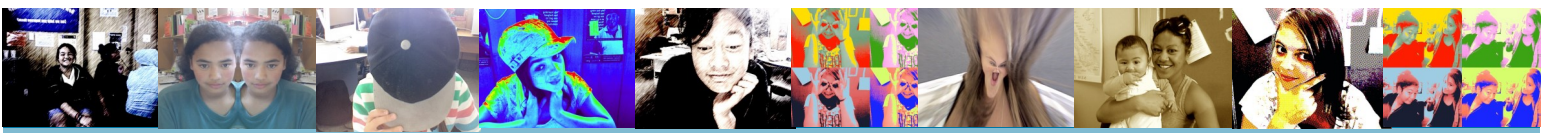
- For the ten CABs named on the map, digitally excluded clients made up more than 20% of the total number of clients they assisted.
- Two CABs, Mangere and Otaki, recorded issues of digital exclusion impacting on 30% or more of all their clients.
- 54% of CAB Mangere's digitally excluded clients were Pacific Peoples.
- CAB Glen Innes was the location that assisted the largest number of digitally excluded Māori clients, accounting for 14% of all digitally excluded Māori.

AREAS OF ENQUIRY FROM DIGITALLY EXCLUDED CLIENTS



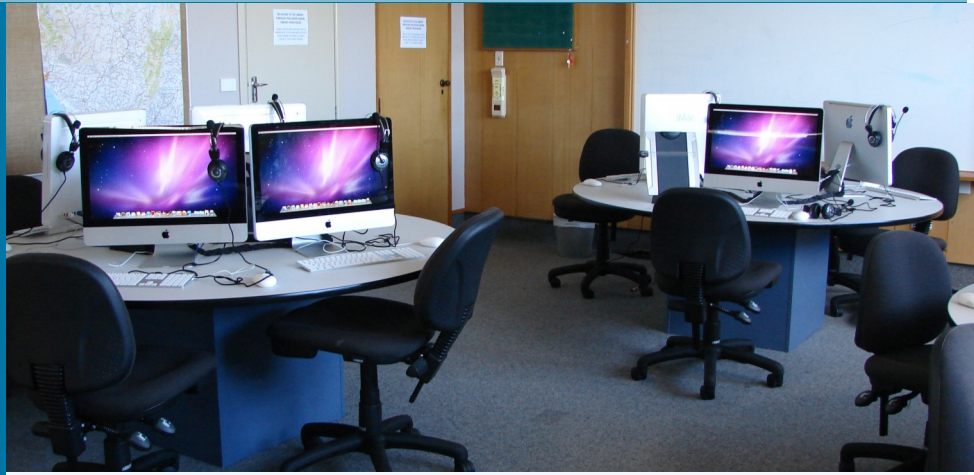
"Digital exclusion is most prevalent among clients seeking help with citizenship and immigration issues"

Clients experiencing digital exclusion seek help from the CAB for a huge range of issues, frequently to do with accessing a government service. By far the most common area where digitally excluded clients seek support is for citizenship and immigration issues.



“The Hub is a wonderful amenity—I would be completely lost without the help I have got here! I was computer illiterate! The banking system has left us oldies behind—Most systems have! We either have to give up now—and cease to exist—or try and learn to catch up! Step by step—I will get to use it. It’s a marvellous tool!! The world at your fingertips!”

Betty, 82y



Quotes from Marton Hub users

“As a senior citizen—For the past four years I have been a frequent visitor to the Hub and thanks to Angela Coleman I have been able to keep up with our modern world. Being able to come into the Hub at any time of their working hours and be given very friendly, helpful advice of how to use a computer.”

Paul, 73y

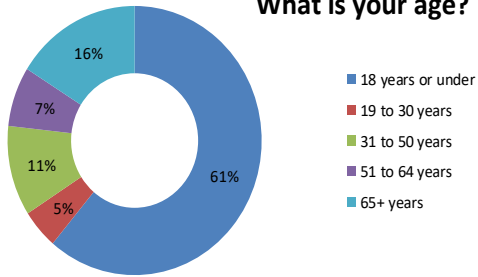
“Angela Coleman is the bomb, not only helpful and cheerful but she knows her job and does it well. I give her five stars. Thank you so much, I feel much better.”

Cheryl, 70y

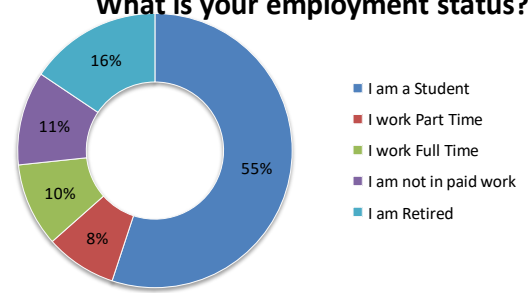
“Having come down from Rotorua with a laptop that hasn’t seen the light of day for six years, Angela has broken in and we are go. Angela is very encouraging and welcoming to dumpys like me.”

John, 70s

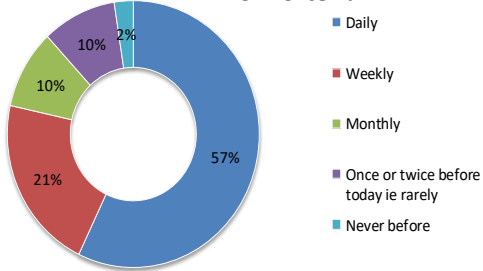
What is your age?



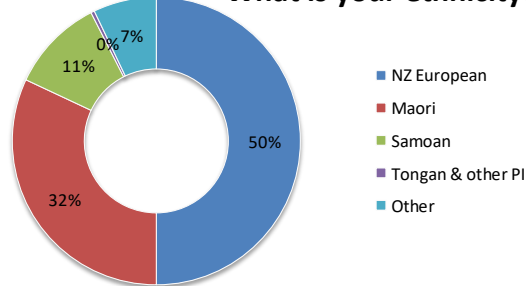
What is your employment status?



How often?



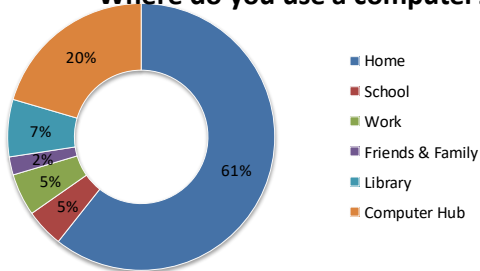
What is your ethnicity?



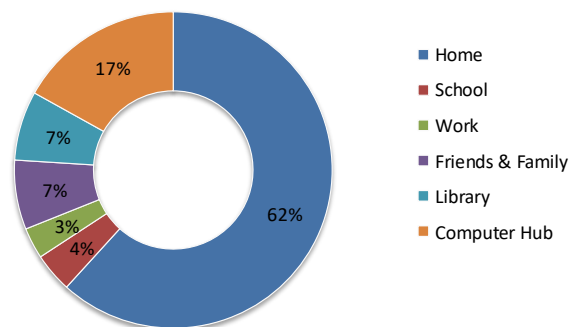
Who uses the Marton Hub?

In the last year we have had 1,306 attendances and 821 (63%) completed our online anonymous survey using a Google Form. Training groups, community meeting participants, RDC staff, and others with private bookings do not complete the survey.

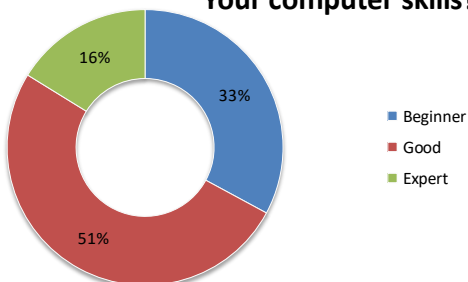
Where do you use a computer?



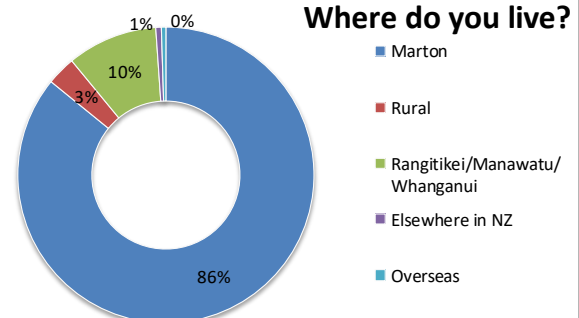
Where do you use the internet?



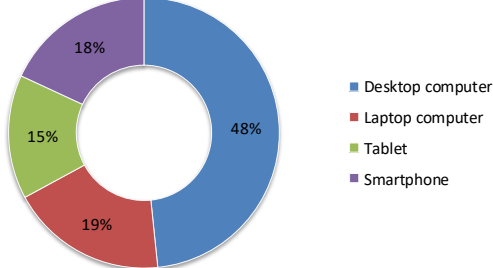
Your computer skills?



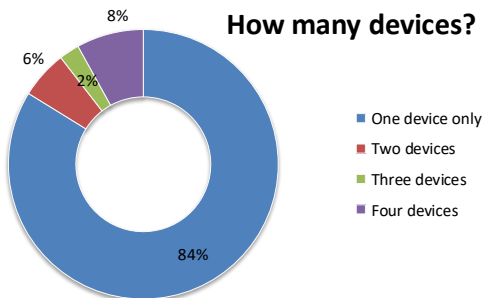
Where do you live?



What device used most often?



How many devices?



At Marton it's 1,306 attendances for the year, with an estimate of say 300 at Ratana, that's about

1,600 attendances this year

Comparison with previous years:

3500 regular (3,000 Marton & 500

Ratana) and 8,000 for Ratana 100th

celebration last year

3,200 in 2017-18 (2659 in Marton, 500 at

Ratana & 40 in Hunterville)

4,000 in 2016-17 (3,034 in Marton &

1,000 at Ratana)

4,500 in 2015-16 (3,563 in Marton &

1,000 at Ratana)

6,000 in 2014-15 (4,344 at Marton and

1,500 at Ratana)

10,000 in 2013-14 (6,869 at Marton and

3,000 at Ratana)

13,000 in 2012-13 (9,415 at Marton and

3,618 at Ratana)

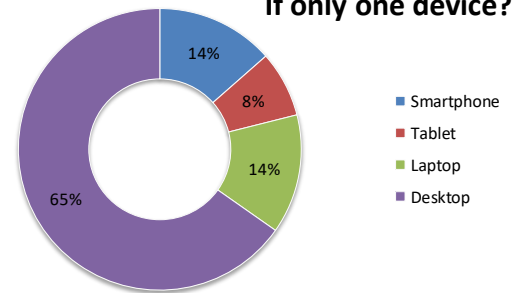
15,500 in 2011-12 (10,530 at Marton &

5,096 at Ratana)

and 10,000 in our first year (6,761 at

Marton & 3,365 at Ratana)

If only one device?



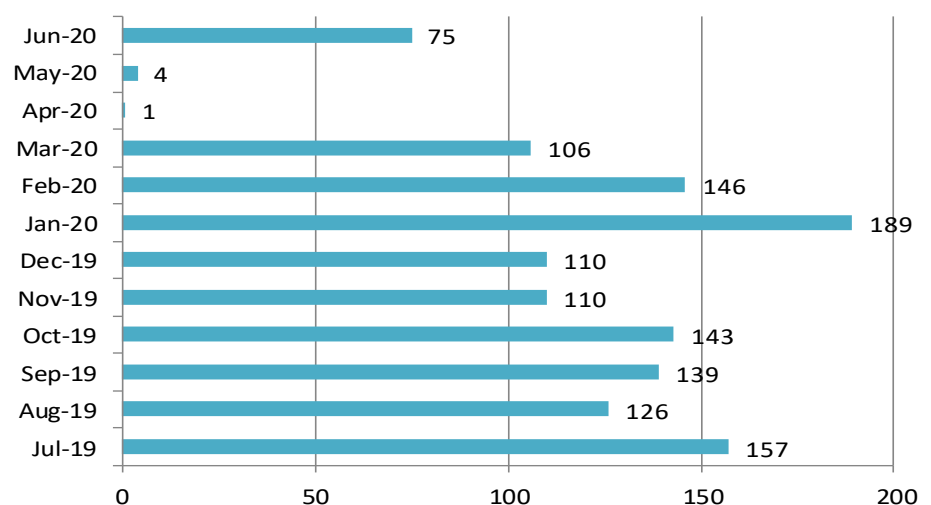
Device changes over time

Desktops is still used most often and down to 48% (having ranged between 69% & 48%), Laptops up to 19% (range 19% to 11%), Tablets up to 15% (range 15% to 6%) and Phones up to 18% (range 19% to 13%).

People are slowly getting more devices. Those with 4 are up to 8% (range 2% to 15%), those with 3 are up to 2% (range 1% to 3%), those with 2 are up to 6% (range 2% to 6%) and those with only 1 device are down to 84% (range from 93% to 78%).

The stats if only one device have remained surprisingly consistent over 4 years, with slightly increased tablet and smartphone use. This year its 65% just using a desktop only (having ranged between 67% and 61%), 14% just using a laptop (range 19% to 12%), 14% just using a smartphone (range 16% to 13%) and 8% just using a tablet (range 11% to 4%).

Monthly Attendance at Marton Hub



Age

Under 18s are consistent on 61% (range over 10 years is 55% to 63%) , 19 to 30yo are consistent on 5% (range is 5% to 22%) , 31 to 50yo is up to 11% (range is 11% to 18%) , 51-64 is down to 7% (range from 4% to 11%) and 65+ are up to 16% (range from 4% to 16%) .

Ethnicity

This year, it's 50% European, 32% Maori, 11% Samoan, and 7% Other

Over 10 years, the average proportion of NZ European is 36% (range 27%-50%), of Maori it's 40% (range 32%-52%), of Samoan/Other Pacifica its 18% (range 14%-30%) and all others its 5% (range 2% to 10%)

Employment Status

Students are up to 55% (range over 9 years is 46% to 69%), full time work is up to 10% (range is 7% to 15%), part time work is down to 8% (range 4% to 13%), not is paid work down to 11% (range 11% to 26%), retired is up to 16% (range 2% to 16%)

Access to Computer and Broadband

Having a home computer is up to 61% (range 35% to 61%), using one outside the home down to 19% (range 18% to 49%) and only using the Hub is down to 20% (range 14% to 36%)

Having broadband at home is up to 62% (range 9% to 62%), using one outside the home is down to 21% (range 21% to 50%) and only using the Hub is down to 17% (range 16% to 41%)



What do the stats say and how are they changing over

Overall attendance was down for 2019-20, but what is most surprising is probably the consistency of the statistics over the last 10 years, with fairly minor shifts up and down. Our lower overall attendance can be put down to more often being open 4 days rather than 5 days each week due fewer volunteers. It is also the impact of the Covid 19 lockdown in April and May 2020. While fewer are using the iMacs, more people have a computer in their own home, are using our wifi with their own phones or library computers next door. Rather than increasing raw numbers (ie children playing computer games) we focus our attention on the quality of learning opportunities for young and old or taking people to the next level, esp for study, work or business development. We are most proud of the number of mostly older people (although there are 20 and 30-somethings in this category too) who have never or very rarely used a computer —that's 20 people (2%) who have never used a computer and 78 (10%) who rarely use a computer ie once or twice before today. Increased attendances in 2019-20 seem to be for older retired group.

A common scenario is helping those who want advice on what to purchase, or who have recently purchased or received a family laptop or tablet. We love turning them into competent users and dealing with those pesky error messages.

Who are we?

Profile of Staff and Committee Members

1 July 2019 to 30 June 2020

Hub Trustees

Charlie Rourangi (from April 2018) representing the Ratana Community Board

Gaylene Prince (from August 2012 to December 2020) is the Community & Leisure Services Team Leader for the Rangitikei District Council, responsible for the District Libraries in Marton, Bulls and Taihape. Gaylene represented the Rangitikei District Council and had been Acting Chair from December 2016 to May 2019.

Nardia Gower (from December 2020) is the Community Development Coordinator and Strategic Advisor – Rangatahi / Youth for the Rangitikei District Council. Nardia represents the Rangitikei District Council.

Rowland Harrison (from May 2019) representing Project Marton and Director of 3DimageVu in Marton. Rowland has been the Chair since May 2019.

Jamie Sanson (from April 2016 to December 2020) Technology teacher representing Rangitikei College.

Robyn Surville (from December 2020) Social Sciences teacher representing Rangitikei College

Cadena Tuwhangai (from May 2019 to December 2020) as non-trustee member from WINZ Youth Service.

Jenayre Lissington (from Dec 2017) as non-Trustee Treasurer.

Hub Staff

Puawai Hagger (Ratana Manager) arrived at Ratana thirty eight years ago and over the last twenty years has worked as an Archivist with the Ratana Community and Church, collating and digitising its 1918 to 1940 history.

Angela Coleman (Marton Manager) returned to live in Marton eleven years ago, to the town she grew up in, after 28 years away. As well as managing the Hub, Angela is Secretary of the Counselling Centre in Marton and Treasurer of the Marton & Districts Historical Society and Rangitikei Shearing Sports. She became the Attendance Advisor (previously Truancy Service) for the southern Rangitikei in February 2013. Angela is Manager of Marton Hub and non-Trustee Secretary.

Entity Structure

The Board has a minimum of 4 trustees, nominated by Ratana Community Board, Project Marton, Rangitikei District Council and Rangitikei College. They elect a Chair among themselves and appoint a Secretary and Treasurer among themselves or from non-trustee members. The governance board has a management contract with the Marton Hub Manager for 21 hours per week and where funds permit, with Ratana Hub Manager. All other support is provided on a voluntary basis.

Marton Manager's Report

The Marton Hub has 12 iMac computers and serves a community of about 5,200 people, plus rural areas and surrounding towns of Hunterville and Bulls. Puawai and I were recruited in August 2010 and this report covers our ten year of operations, a huge achievement in itself.

The Hub remains hugely reliant on our volunteers and they are our heart and soul. We were open 174 days this year, with one to one teaching on Thursday mornings and 5 training sessions. In our first year, volunteers delivered 665 hours, then 1,430 hours, 2,555, 2,028, 2,978, 3,360, 1,563, 1,598 and 2,448 hours. This year, 7 volunteers delivered 1,748 hours managing the Hub. That is an incredible contribution—at minimum wage, worth \$25,468. Our longest serving volunteer remains Kim Smith, who has been with us since July 2012 and supplied 498 hours this year and was our most active volunteer. Joanne Maraku provided 385 hours and Sandra Stevens 194 hours.

Our financial sustainability was challenged this year, with our cash reserves down by \$14,000 after we received about \$24,500 less than we normally would from grant/trust funding. We really deliver to our community. We try to be open five-six days a week, Mon to Sat, but with a shortage of volunteers this year, it was mostly four days a week. We also had the Covid lockdown in April and May 2020. Our annual attendance was down to 1,306 that's still 7.5 people using us each day we are open. Most people (1,039 or 79%) just use a computer, but during the year we have helped 205 (16%) to learn basic computer skills, and helped 3 job hunters with their cv.

Our total user generated income was slightly down this year at \$1,724, of which \$887 was donations from Marton Hub users, and we rely on grant and trust funding to cover our biggest expense which is staff. This year, I applied for \$104,000 to 10 agencies, and \$30,500 was raised (29%), significantly down on previous years. Thanks to our frugality and reserves, we have been able to cope with this shortfall.

Angela Coleman



Improving computer access and computer skills in our community



The Ratana Experience

Ratana ICT Hub team since 2010 have carried the Ratana Digital Strategy. This little 5ftx7ft old Post Office building providing the lifeline to the Internet and its community future: 8 top quality iMac computers installed with Internet connection and power provided. Community invested \$50k worth of equipment and graphic design software taking this media production hub into the new era of Information. Soon Internet service became top priority leading to Ratana ICT Hub Manager standing on the national podium 2013 speaking for the rights of Rural Maori to have access to fibre going into schools. This headed to a vision of taking our Maori Digital Business's into a central regional hub into the Marae 55metre administration block readied for connection to fibre 2018.

2019 was the year: The Ratana ICT Hub team finalizes the Marae, ready for connectivity. The deadline of Nov 8th 2018 surpassed but 2020 @ the '25th January Celebration' the launch of Marae Connectivity went nationwide with "Neve at Ratana" taken from NZ Herald.

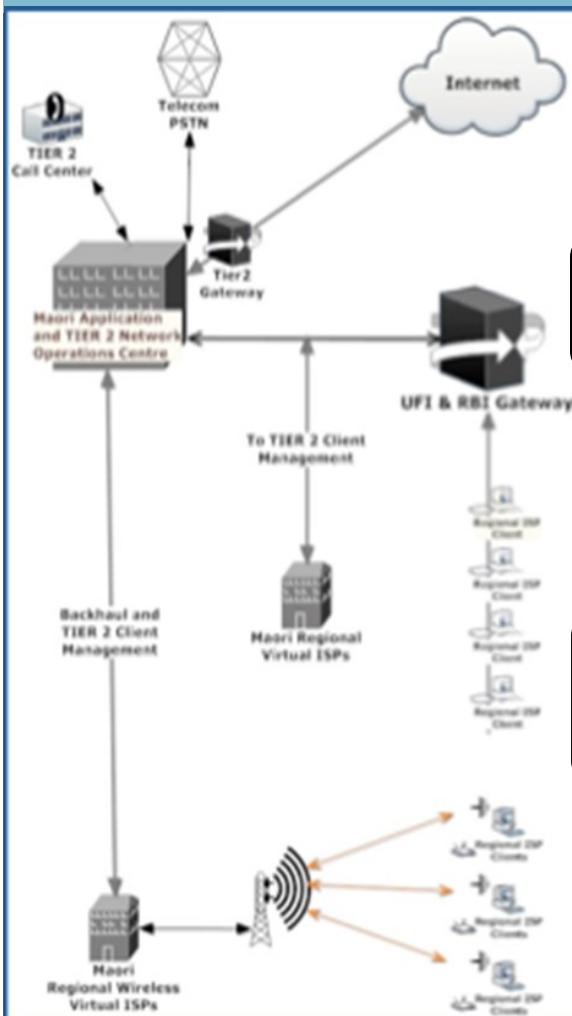
Then the Pandemic ...

2020 March brought with it the greatest learning curve in digital history 'The Pandemic'. Suddenly every marae in the country was in lockdown – Ratana went as far as not even allowing people from outside the junction of Ratana access into their community. So all Marae, Church, School and Community communications had to be online. 'Zooie' became the new term for meetings with minutes becoming digital overnight. After 20years of trying to change this community I could not have predicted such a spike in digital usage and change in peoples attitude to all digital tech tools.

With the Ratana ICT Hub pumping out free WiFi and the Marae pumping out free WiFi this community of 345 residences had alternative choices to the expensive home Fibre Broadband option. .



Improving computer access and computer skills in our community



Economic priorities

The aim has always been to improve the chances of the marae community to participate in an increasingly digital and technology-dependent economy.

Whakapumau / Annual Synod 2011 (Marae Committee) Passed the setting up of a vISP from the Manuao/Marae to assist in setting up our own Local Network in Ratana

With such demand/and cost for Internet usage this has brought to the forefront a greater need to allow each family access to share, communicate, wananga, within their local community network freely over their shared digital devices.

3.5GHz is the first spectrum band to be allocated for high speed 5G data services. ... "The short-term allocation of spectrum to Māori will act as a stepping-stone for Māori and the Crown to reach an enduring agreement which recognises Māori interests in radio spectrum," Minister Faafoi said.

How we want to use this Local Network is up to the Hub and its tech team to provide the vision for Digital Inclusion:-

A Triple Band Server interconnected with the whole community

Provide them with search capabilities over HTML files

Delivering readability of the trilobytes of data resources stored

@ Ratana ICT Hub archives as this won't be connected to the Internet

Internet access will be added later to the package as affordable equipment can be sourced and economical rates can be offered.



"Anyone can connect to the Internet, not just to consume content from others, but also to contribute content on existing services, create new services, and attach entirely new networks."

World Internet Society 2019 report





Future plans



For 2020-2022, we are looking to get 5G across the whole Ratana village. That will require a new project to be planned and funded for these next steps. Feasibility and local research of all 115 homes around the Marae need to be surveyed again. (Popn 345)

The Ratana ICT Hub are extremely grateful to the Marton and Surround ICT Hub Trust, its Sponsors and Funders for keeping this little 5x7ft Ratana ICT Hub pumping with power and Internet in these hard financial times, allowing the Ratana people to connect to their whanau nationally and internationally



2009

2019

In just 10 years camera man & pilot both lost their jobs. **UPGRADE YOURSELF**



The Marae Ratana Pa 2015

Improving computer access and computer skills in our community

Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board



TAIT PEARCE
CHARTERED ACCOUNTANTS

Contents of Performance Report

For the Year Ended 30 June 2020

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2020 Performance Report

Marton and Surrounds ICT Hub
Charitable Trust Board

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SHARYN PEARCE JP, B.BUS, CA (DIRECTOR) LYNDSEY TAIT JP, B.CA, CA (CONSULTANT)
Members of the College of Chartered Accountants Australia + New Zealand



Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board



TAIT PEARCE
CHARTERED ACCOUNTANTS

Entity Information

As at 30 June 2020

Marton and Surrounds ICT Hub Charitable Trust Board is a charitable trust registered under the Charities Act 2005.

Nature of Business	The entity conducts the business of a support and training facility
Address	33 High Street Marton
Email Address	marton.ict.hub@gmail.com www.ict.hub.org.nz
Telephone	06 327 0092
Accountants	Tait Pearce & Co Ltd Chartered Accountants 39 Victoria Avenue Whanganui
IRD Number	106-470-316
Registered Charity Number	CC46184

Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board



Statement of Service Performance

For the Year Ended 30 June 2020

Description of the Charitable Trust's Outcomes

Computer Hubs in Marton and Ratana are the IT help desks for their communities - available for learning new skills or getting help with computer problems. We promote digital inclusion by focusing on the needs of the rural and isolated, young, older, low income, Maori and Pacifica.

	Actual 2020	Budget 2020	Actual 2019
Computer in Homes training course - transition from 2020 Communications Trust to own model	Unsuccessful for three years so will pursue other ideas	Continue seeking funding	Funding for computers still not available
Days open each year	167 days	250 days	251 days
Attendance at Marton Hub	1,316	3,000	2,995
Attendance at Ratana Hub	approx. 300	approx. 300	8,000 for Ratana 100th celebrations, & approx. 500
Volunteer Contributions	1,348 hours in Marton - \$25,468 at minimum wage, and more in Ratana	2,000 hours in Marton & Ratana	2,448 hours in Marton - \$43,330 at minimum wage and more at Ratana
Newsletters and other communication	Sporadic newsletters and newspaper articles	Sporadic newsletters and newspaper articles	Sporadic newsletters and newspaper articles
Visitors who are new computer users and rarely used a computer	20 never used and 78 rarely used	40 never used and 100 rarely used	47 never used and 142 rarely used
Visitors who learnt a new computer skill and received help with a cv	207 learn new skills & 3 job seekers	300 learn new skills & 10 job seekers	323 learn new skill & 6 job seekers

These financial statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

SHARYN PEARCE JP, B.BUS, CA (DIRECTOR) LYNDSEY TAIT JP, B.CA, (CONSULTANT)
Members of the College of Chartered Accountants Australia + New Zealand



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Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board



TAIT PEARCE
CHARTERED ACCOUNTANTS

Statement of Service Performance (continued)

For the Year Ended 30 June 2020

Additional Output Measures

The ICT Hubs seeks new and innovative training opportunities each year. After three years of being unable to obtain funding for our own 'Computer in Homes' we are putting that on the back-burner and pursuing other options.

Other Information

Days open and attendance were seriously affected by Covid-19 in the final three months of the financial year, but we have also seen a slow fall in monthly attendance, which ranged between 157 and 398 in 2018-19 year, and is between 110 and 189 this year. Lower attendance is a consequence of being open fewer days due to fewer volunteer manager hours.

Further information can be found in the Annual Report produced each year that is available on the website www.ictHub.org.nz

These statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

(DIRECTOR) LYNDSEY TAIT JP, B.C.A., (CONSULTANT)

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Members of the College of Chartered Accountants Australia + New Zealand



Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board



TAIT PEARCE
CHARTERED ACCOUNTANTS

Statement of Receipts and Payments

For the Year Ended 30 June 2020

	Note	Actual 2020 \$	Actual 2019 \$
Operating Receipts			
Donations, fundraising and other similar receipts	2	31,387	57,984
Receipts from providing goods or services	3	150	65
Interest, dividends and other investment income receipts	4	687	814
Total Operating Receipts		32,224	58,863
Less Operating Payments			
Volunteer and employee related payments	5	40,726	38,832
Payments related to providing goods or services	6	5,734	7,820
Total Operating Payments		46,459	46,652
Operating (Deficit) Surplus		(14,235)	12,211
Capital Receipts			
Receipts from the sale of resources	7	-	(10,663)
Capital Payments			
Purchase of resources	8	-	(300)
(Decrease)/Increase in Bank Accounts and Cash		(14,235)	1,848
Bank Accounts and Cash at the beginning of the financial year		33,966	32,118
Bank Accounts and Cash at the end of the financial year		19,731	33,966
Represented by:			
Westpac Cheque Account		19,679	7,315
Westpac Savings Account		52	6,651
Westpac Term Deposit		-	20,000
Total Bank Accounts and Cash at the end of the financial year		19,731	33,966

These financial statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

SHARYN PEARCE JP, B.BUS, CA (DIRECTOR) LYNDSEY TAIT JP, B.C.A., C.F.(CONSULTANT)
Members of the College of Chartered Accountants Australia + New Zealand

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Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board



TAIT PEARCE
CHARTERED ACCOUNTANTS

Statement of Financial Position

As at 30 June 2020

	Note	2020 \$	2019 \$
Schedule of Resources			
Bank Accounts and Cash			
Westpac Cheque Account		19,679	7,315
Westpac Savings Account		52	6,651
Westpac Term Deposit		-	20,000
		19,731	33,966
Other resources			
Property, Plant and Equipment	9	97,441	97,441
Schedule of Other Information			
There is no other information to present.			

The Performance Report has been approved by the Members of the Committee, for and on behalf of the Marton and Surrounds ICT Hub Charitable Trust Board:

These financial statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

LYNDSAY TAIT JP, B.C.A., F.C.S.(CONSULTANT)
A (DIRECTOR) Members of the College of Chartered Accountants Australia + New Zealand



Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board

Notes to and forming part of the Performance Report

For the Year Ended 30 June 2020



TAIT PEARCE
CHARTERED ACCOUNTANTS

1 Statement of Accounting Policies

Reporting Entity

The Marton and Surrounds ICT Hub Charitable Trust was set up under a Deed of Trust dated 28th July 2010. The Trust was incorporated under the Charitable Trust Act 1957, on 8th September 2010 and registered as a charitable entity under the Charities Act 2005 on 17th February 2011.

The Trust is permitted by law to apply PBE SPFR-C (NFP) Public Entity Simple Format Reporting - Cash (Not for Profit) and has elected to do so. All transactions are reported in the Statement of Receipts and Payments and related Notes to the Performance Report on a cash basis.

Statement of Compliance and Basis of Preparation

The information is presented in New Zealand dollars. All values are rounded to the nearest \$.

Specific Accounting Policies

The following specific accounting policies which materially affect the measurement of the Statement of Receipts and Payments and Statement of Financial Position have been applied:

(a) Income Tax

The entity is a registered charity and is therefore exempt from Income Tax.

(b) Goods and Services Taxation (GST)

The Trust is not registered for GST therefore these financial statements have been prepared on a GST inclusive basis.

(c) Changes in Accounting Policies

There have been no changes in accounting policies. All policies have been applied on a basis consistent with those from previous performance report.

2 Donations, fundraising and other similar receipts

Donations Marton	887	975
Donations Hunterville	-	27
J B S Duddings Trust	15,000	10,000
T G McCarthy Trust	-	5,000
RDC Community Initiatives Fund	2,500	-
NZ Lottery Grants Board	-	20,000
Page Trust	-	3,000
Whanganui Community Foundation	10,000	6,000
COGS Grant	3,000	3,000
Pub Charity	-	9,982
Total Donations, fundraising and other similar receipts	31,387	57,984

2020	2019
\$	\$
887	975
-	27
15,000	10,000
-	5,000
2,500	-
-	20,000
-	3,000
10,000	6,000
3,000	3,000
-	9,982
31,387	57,984

These financial statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

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SHARYN PEARCE JP, B.BUS, CA (DIRECTOR) LYNDSEY TAIT JP, B.CA, CA (CONSULTANT)
Members of the College of Chartered Accountants Australia + New Zealand

CHARTERED ACCOUNTANTS
AUSTRALIA + NEW ZEALAND

Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board

Notes to and forming part of the Performance Report (continued)

For the Year Ended 30 June 2020



TAIT PEARCE
CHARTERED ACCOUNTANTS

3 Receipts from providing goods or services	2020	2019
	\$	\$
Professional Fees	-	65
Facilities Hire (Marton)	150	-
Total Receipts from providing goods or services	150	65
4 Interest, dividends and other investment income receipts	2020	2019
	\$	\$
Interest Received	687	814
Total Interest, dividends and other investment income receipts	687	814
5 Volunteer and employee related payments	2020	2019
	\$	\$
Training & Development Volunteers	5,466	1,572
Wages Marton Hub Manager	32,760	32,760
Wages Ratana	2,500	4,500
Total Volunteer and employee related payments	40,726	38,832
6 Payments related to providing goods or services	2020	2019
	\$	\$
Accountancy Fees	575	575
Audit Fee	-	230
Computer Expenses	1,304	1,399
Electricity Ratana	519	550
General Expenses	369	1,413
General Expenses Hunterville	-	100
Printing & Stationery	32	375
Rent & Rates Ratana	1,556	1,433
Telephone & Tolls Ratana	1,378	1,745
Total Payments related to providing goods or services	5,734	7,820
7 Receipts from the sale of resources	2020	2019
	\$	\$
Computers	-	(10,296)
Flag (Ratana)	-	(367)
Total Receipts from the sale of resources	-	(10,663)
8 Purchase of resources	2020	2019
	\$	\$
Computer	-	(300)
Total Purchase of resources	-	(300)

These financial statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

TAIT PEARCE (A DIRECTOR) LYNDSEY TAIT JP, B.C.A. (PRACTISING CONSULTANT)
Members of the College of Chartered Accountants Australia + New Zealand



Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board

Notes to and forming part of the Performance Report (continued)

For the Year Ended 30 June 2020



9 Property, Plant & Equipment

	Cost	Depreciation Charged	Accumulated Depreciation	Closing Book Value
	\$	\$	\$	\$
Property, Plant & Equipment 2020				
Plant & Equipment				
3 Round Tables	2,947	-	-	2,947
8 iMac 21.5"	16,408	-	-	16,408
13 EVO Chairs	2,834	-	-	2,834
Mackbook Pro	1,606	-	-	1,606
8 Avant Chairs	569	-	-	569
4 iMac 21.5"	7,716	-	-	7,716
Apple iPad	579	-	-	579
Philips Headphones	606	-	-	606
4 iMacs	8,005	-	-	8,005
4 Apple iMac 21.5"	7,662	-	-	7,662
5 iMac 21.5"	11,145	-	-	11,145
Teardrop Flag & Stand	595	-	-	595
4 iMac 21.5"	8,795	-	-	8,795
2 Apple iPads (Grey)	1,985	-	-	1,985
3D Printer	1,140	-	-	1,140
4 Apple Keyboards	340	-	-	340
Apple iMac 27"	2,829	-	-	2,829
Flag Hunterville	435	-	-	435
Brother Printer Hunterville	269	-	-	269
Apple iMac 21.5"	9,715	-	-	9,715
20 Panasonic Headphones	598	-	-	598
Ratana Small Flag	367	-	-	367
4 Apple iMac 21.5"	10,296	-	-	10,296
	97,441	-	-	97,441
Total Property, Plant & Equipment	97,441	-	-	97,441

These financial statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

SHARYN PEARCE JP, B.BUS, CA (DIRECTOR) LYNDSEY TAIT JP, B.CA, BA (CONSULTANT)
Members of the College of Chartered Accountants Australia + New Zealand

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Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board

Notes to and forming part of the Performance Report (continued)

For the Year Ended 30 June 2020



TAIT PEARCE
CHARTERED ACCOUNTANTS

	Cost	Depreciation Charged	Accumulated Depreciation	Closing Book Value
	\$	\$	\$	\$
Property, Plant & Equipment 2019				
Plant & Equipment				
3 Round Tables	2,947	-	-	2,947
8 iMac 21.5"	16,408	-	-	16,408
13 EVO Chairs	2,834	-	-	2,834
Mackbook Pro	1,606	-	-	1,606
8 Avant Chairs	569	-	-	569
4 iMac 21.5"	7,716	-	-	7,716
Apple iPad	579	-	-	579
Philips Headphones	606	-	-	606
4 iMacs	8,005	-	-	8,005
4 Apple iMac 21.5"	7,662	-	-	7,662
5 iMac 21.5"	11,145	-	-	11,145
Teardrop Flag & Stand	595	-	-	595
4 iMac 21.5"	8,795	-	-	8,795
2 Apple iPads (Grey)	1,985	-	-	1,985
3D Printer	1,140	-	-	1,140
4 Apple Keyboards	340	-	-	340
Apple iMac 27"	2,829	-	-	2,829
Flag Hunterville	435	-	-	435
Brother Printer Hunterville	269	-	-	269
Apple iMac 21.5"	9,715	-	-	9,715
20 Panasonic Headphones	598	-	-	598
Ratana Small Flag	367	-	-	367
4 Apple iMac 21.5"	10,296	-	-	10,296
	97,441	-	-	97,441
Total Property, Plant & Equipment	97,441	-	-	97,441

10 Related Parties

Angela Coleman - Non Trustee member (Provide Management Services) - \$32,760 (2019 \$32,730)

In kind services are provided by the provided by the following businesses and individuals with estimated values for 2020 of:

RDC - Marton Venue & broadband expense - \$9,600 (2019 \$9,600)

Rick Coleman - (Angela Coleman's brother) - Website designer - \$1,000 (2019 \$1,000)

Puawai Haggard (Non-Trustee Member)- Ratana Management - \$6,500 (2019 \$6,500)

Damian Turner-Steele (ex Trustee) - Technical Support - \$1,000 (2019 \$1,000) - stood down from Trust in December 2016, but continues to offer Technical Support without payment

11 Capital Commitments

The charitable trust has no capital commitments as at 30 June 2020 (2019: Nil).

These statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

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Members of the College of Chartered Accountants Australia + New Zealand



Annual Statements of Financial Performance and Financial Position

Marton and Surrounds ICT Hub Charitable Trust Board

Notes to and forming part of the Performance Report (continued)



TAIT PEARCE
CHARTERED ACCOUNTANTS

For the Year Ended 30 June 2020

12 Contingent Liabilities

The charitable trust has no contingent liabilities and no guarantees as at 30 June 2020 (2019: Contingent Liabilities Nil, Guarantees Nil).

13 Events Occurring After Balance Date

There were no events that have occurred after the balance date that would have a significant impact on the Performance Report (2019: Nil).

These financial statements are to be read in conjunction with the accompanying Notes. These statements have been compiled without undertaking an audit or review engagement.

SHARYN PEARCE JP, B.BUS, CA (DIRECTOR) LYNDSEY TAIT JP, B.CA (CONSULTANT)
Members of the College of Chartered Accountants Australia + New Zealand

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OUR KAUPAPA

The big divide is no longer just a digital divide, it's a motivational divide. Who has the motivation to take advantage of the tools that are out there? (Thomas L. Friedman).

The computer is the best self-learning tool ever invented. Once you have learned the basics, you just need to Google your problem (using the correct terms) and watch a You Tube clip until you have learned the new skill. If you have the motivation to learn, then our Hubs are here to help you find those resources that are available to all, free of charge ... Google the Khan Academy or TED talks or Harvard University to be inspired.

If you have a problem that you can't fix or a curiosity to know more, then come to our Hubs. Most people learn new digital skills from a combination of trial-and-error strategies along with an "elbow-to-elbow" friend who offers appropriate help and support when needed. To accommodate often busy lives, and to be there when the motivation strikes, adults need flexible, short-term and drop-in centres, catered to their needs, where they can explore and learn, supported by knowledgeable and supportive assistants who offer just-in-time learning strategies. We don't know everything, but are willing to sit with you to figure out the problem together. We can share what we have learned about the latest development, but will do all we can to make ourselves redundant, so that you can do it yourself next time.

That's what we provide!



Improving computer access and computer skills in our community

Marton and Surrounds ICT Hub Charitable Trust Board

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Mob 021 1234 727
Email: marton.ict.hub@gmail.com

Ratana ICT Hub
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Ratana 4581

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Incorporated Society since 10 September 2010 (2540216)

Registered Charity since 17 February 2011 (CC46184)

Bank Details: Westpac, Marton 03 0683 0209259 000

www.ichub.org.nz